

## PRIVACY DISCLOSURE STATEMENT & E-MAIL COMMUNICATION CONSENT

#### **OVERVIEW**

This Privacy Disclosure Statement & E-mail Communication Consent is relevant to:

ELC Solutions Pty Ltd ATF Cichero family Trust T/A iLoans Australia, 193 -195 Brisbane Road, Mooloolaba QLD 4557 ABN 422 739 167 36 (ACL)# 411013

We collect and store information about you for the purposes you agree to in this Privacy Disclosure Statement and E-mail Communication Consent, subject to Australia's privacy and credit reporting laws including the Privacy (Credit Reporting) Code 2024 (CR Code). Your credit and personal information will be handled in accordance with the CR Code.

When you sign below, you agree we can, consistent with Australia's privacy and credit reporting laws, collect, use and exchange credit and personal information about you for those purposes.

#### PRIVACY DISCLOSURE STATEMENT AND E-MAIL COMMUNICATION CONSENT

We are collecting credit-related personal information (information) about you, as applicable:

- To source for you, or a company of which you are a director:
  - o Consumer credit for personal, household, domestic or residential investment purposes;
  - Commercial credit for business purposes; or
  - o Other services stated in this Privacy Disclosure Statement and E-mail Communication Consent (Consent); or
- To support a guarantor application you will provide.

As your broker, we require the information we collect from you to assess your credit or guarantor application, or the credit application of a company of which you are a director, source a suitable credit provider and any required insurances, and to manage the application process, where required. If you do not provide the information sought, we may be unable to process your application, or the company's application, or we may be limited in the other services we can offer you or the company.

**YOUR INFORMATION** — **COLLECTION AND CREDIT REPORTING BODY (CRB) DISCLOSURES** When we collect information from you in the credit application process, we use that information in a number of ways to assess your credit application and to source a suitable credit provider or lessor and/ or insurance provider.

We may:

- Disclose your identification information to a CRB and in some cases obtain a credit report;
- Use any information the CRB provides in that report to assist us to preliminarily assess your consumer credit or guarantor application;
- > Disclose your personal information to an insurer or insurers to source any insurances you wish to obtain;
- > Disclose your credit information to a credit provider or credit providers to apply for finance on your behalf; and
- Disclosure your personal information to an aggregator to enable submission of your credit application to the credit provider.

The information we obtain from you is used, subject to compliance with Australia's privacy and credit reporting laws including the CR Code, only for the purposes listed in this Consent and is not disclosed to any other person except with your permission or as permitted, or required, by law.

## **CREDIT PROVIDERS**

As part of providing our services to you, we may undertake tasks for a credit provider which is reasonably necessary to manage the application process. When doing so, we are acting as agent for the credit provider, with the same privacy law requirements applying to both of us.

We may submit your application to one or more credit providers. Those credit providers and their website addresses are set out in the Schedule 1 at the end of this document.

A credit provider, to whom we submit an application, may disclose information about you to, and collect information about you from, from one or more CRBs. Credit providers may also engage directly with a CRB to make a credit enquiry and you can ascertain the details on this and how they handle personal and credit information via their websites which are listed in our Schedule 1 – Credit Providers.

The website of each credit provider contains details of each CRB with which it deals and other detail about information held about you, including whether that information may be held or disclosed overseas and, if so, in which countries. The websites

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also describe your key rights. This detail may be described on the credit providers' websites as 'notifiable matters', 'privacy policy', 'credit reporting policy' or 'privacy disclosure statement and consent', or similar.

For each CRB the website details will include the following specific information:

- That the CRB may include information the credit provider discloses about you to other credit providers to assess your credit worthiness;
- That, if you become overdue in making credit payments or you commit a serious credit infringement, the credit provider may disclose that information to a CRB
- How you can obtain the credit provider's and/or CRB's policies about managing your credit information;
- Your right to access and/or correct information held about you and to complain about conduct that may breach the privacy and credit reporting laws;
- > Your right to request a CRB not to undertake pre-screening for purposes of direct marketing by a credit provider; and
- > Your right to request a CRB not to release information about you if you believe you are a victim of fraud.

Credit providers may provide your personal information (including information about your driver licence or passport) to an organisation providing verification of your identity, (including credit reporting bodies), to request an assessment of whether the information matches information held by the issuer of the identification document via the use of third-party systems (this may also include electronic identity verification). Alternative means of verifying your identity may be available.

This detail will also be included by the credit provider who approves your application in the privacy disclosure statement and consent document it will provide to you.

Each credit provider website includes information on how to contact the credit provider and how to obtain a copy of its privacy documents in a form that suits you (e.g. hardcopy or email).

#### **YOUR RIGHTS**

You have the right to ask:

- Us to provide you with all the information we hold about you;
- Us to correct the information we hold if it is inaccurate, incomplete and/or incorrect;
- > Us for copies of our privacy policy and this document, in a form that suits you (e.g. hardcopy or email);
- > The CRB not to use your information for direct marketing assessment purposes, including pre-screening; and
- The CRB to provide you with a copy of the information it holds about you.

You can gain access to the information we hold about you by contacting our Privacy Officer at the address above or by telephone on 0404 303 316 or email at <a href="mailto:info@iloans.com.au">info@iloans.com.au</a> in some cases an administration fee may be charged to cover the cost of providing the information.

You also agree and consent to, as appropriate:

- A CRB disclosing consumer credit information to one or more credit providers specified in the Schedule 1 below for the purpose of assessing your application for consumer or commercial credit or your guarantor application, and/or assessing a credit application by a company of which you are a director;
- When you are a prospective guarantor, a credit provider using that information to assess your suitability as a guarantor;
- A credit provider disclosing your credit information (including information obtained by it from a CRB) to a guarantor, or a prospective guarantor; and
- A credit provider disclosing to another credit provider, to your agent, such as us as your broker, or to a servicer, for a particular purpose, information it holds about you.

Our Privacy Policy is available on our website at https://www.iloans.com.au/privacy-policy/ or we will provide you with a copy if you ask us. Our Privacy Policy contains information about how you may complain about a breach of your privacy and how that complaint will be dealt with. Schedule 2 at the end of this document sets out the contact details for each CRB service.

In the event of a data breach involving your information, we will notify you as soon as practicable in accordance with our obligations under the CR Code.

## **DISCLOSURE AND CONSENT**

By signing below, you agree we may:

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- Use your personal and credit information:
  - To assess your consumer or commercial credit and/or guarantee application and/or to assess a credit application by a company of which you are a director;
  - To source any finances you required;
  - To source any insurances you require; and
  - o As the law authorises or requires.
- Disclose to, and obtain from, any prospective credit provider or insurer, information about you that is reasonably necessary to obtain the finance and insurances you require;
- Check your information with the document issuer, such as an employer or accountant or official record holder for the purpose of confirming your identity and information you have provided;
- Dobtain from, and disclose to, any third party, information about you, the applicant(s) or guarantor(s) that is reasonably necessary to assist you to obtain the finance and insurances required;
- Provide your information, including your credit report(s), to one or more of the credit providers specified in Schedule 1 so they can assess your application, or the application of a company of which you are a director, or your suitability as a guarantor;
- Provide credit information about you to a guarantor, or prospective guarantor;
- Provide you, or the company of which you are a director, with offers or information of other goods or services we, or any of our associated entities, may be able to provide to you or the company, unless you tell us not to;
- Disclose your personal and credit information to the extent permitted by law to other organisations that provide us with services, such as contractors, agents, printers, mail houses, lawyers, document custodians, securitisers and computer systems consultants or providers, so they can perform those services for us. This includes service providers located overseas. It is not practical to list every country in which recipients will be located, however it is likely to include, Germany, New Zealand, United Kingdom, Philippines, Singapore, Malaysia, Vietnam & United States of America; and
- Disclose your personal information to any other organisation that may wish to acquire, or has acquired, an interest in our business or any rights under your contract with us, or the contract with us of a company of which you are a director.

## **EXTENDED EFFECTIVENESS FOR COMMERCIAL CREDIT**

Your agreement and consent to the disclosures and consents in this document will be effective for a period of 12 months, but only in relation to commercial credit. Your agreement to this ceases when you either withdraw it by contacting us using our details above or 12 months after you sign below, whichever first occurs. This will allow us to continue to provide our services to you without the need to ask you to sign a new privacy statement and consent each time you require commercial credit within a 12-month period. The extended effectiveness does not apply in relation to consumer credit.

Where the applicant, or guarantor, is a company of which you are a director, you consent to the use of your information, in addition to the company's information, in each of the ways listed above.

### **EFFECTIVENESS FOR CONSUMER CREDIT**

This authorisation ceases when we undertake a task on behalf of the credit provider.

## **SOUTH AUSTRALIA**

For specific finance transactions we may arrange for you, we will tell you details of the amounts we receive or pay or are likely to receive or pay, or if not known at the time, how these amounts are calculated and/or reasonable estimate of the amounts, as well as who pays and receives these amounts.

## **APPPOINTMENT TO ACT**

I hereby appoint the above-named credit representative to act as my/our finance broker. This mandate confirms that the above-named credit representative has been appointed to collect, collate, and prepare relevant documentation and forward to potential lenders and/ or financial intermediaries.

### **ELECTRONIC COMMUNICATION CONSENT**

By signing the below you acknowledge that:

- paper documents may no longer be given;
- you authorise us to provide you with documents, such as a Credit Guide, Quote for providing credit assistance, Credit Proposal Disclosure Document, this Privacy Disclosure Statement & E-mail Communication Consent and other

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- information, by electronic communication to the e-mail address set out below (see the Authorisation section of this Privacy Disclosure Statement and E-mail Communication Consent);
- > you agree to regularly check your e-mail address for documents we may have sent you by electronic communication; and
- > consent to the provision of documents by electronic communication may be withdrawn at any time.

You can cancel your consent to receive electronic communication at any time, by contacting us via e-mail at: <a href="mailto:info@iloans.com.au">info@iloans.com.au</a> or call 0404 303 316.

#### **AUTHORISATION**

By signing the below you also authorise us to make a request on your behalf to obtain credit reporting information about your consumer and commercial credit worthiness from a CRB. That information will assist us in providing our services to you. You give us your voluntary and explicit consent for the collection, use, and disclosure of your credit-related personal information in accordance with the CR Code.

# **APPLICANT / DIRECTOR / GUARANTOR SIGNATURE**

APPLICANT / DIRECTOR / GUARANTOR 3			
Signature			
Full Name			
Date			
E-mail address			

APPLICANT / DIRECTOR / GUARANTOR 4			
Signature			
Full Name			
Date			
E-mail address			

APPLICANT / DIRECTOR / GUARANTOR 3		
Signature		
Full Name		
Date		
E-mail address		

APPLICANT / DIRECTOR / GUARANTOR 4			
Signature			
Full Name			
Date			
E-mail address			

## Consumer

COUEDING A CREDIT PROVIDEDS							
SCHEDULE 1 - CREDIT PROVIDERS							
Name of Credit Providers	Websites	Name of Credit Providers	Websites				
ACN 603 303 126 Pty Ltd t/as Angle Finance	www.anglefinance.com.au	Money Place Assets Pty Ltd	www.moneyplace.com.au				
Affordable Car Loans Pty Ltd	www.affordablecarloans.com.au	Money Place AFLS Ltd	www.moneyplace.com.au				
Alex Bank Pty Ltd	www.alex.bank	Money 3 Loans Pty Ltd	www.money3.com.au				
ANZ Banking Group Pty Ltd	www.anz.com	Moneytech Finance Pty Ltd	www.moneytech.com.au				
Australian Motorcycle Marine Finance Pty Ltd	www.ammf.com.au	Morris Finance Ltd	www.morrisfinance.com.au				
Automotive Financial Services Pty Ltd	www.afs.com	Moula Money Pty Ltd	www.moula.com.au				
Azora Asset Finance Pty Ltd	www.azorafinance.com.au	Multipli Pty Limited	www.multipli.com.au				
Branded Financial Services Pty Ltd	www.brandedfinancial.com.au	National Australia Bank Limited	www.nab.com.au				
Bank of Queensland Limited	www.boq.com.au	Now Finance Group Pty Ltd	www.nowfinance.com.au				
Bizcap AU Pty Ltd t/as Bizcap	www.bizcap.com.au	On Deck Capital Pty Limited	www.ondeck.com.au				
BOQ Credit Pty Limited	www.boq.com.au	Pepper Asset Finance Pty Ltd	www.pepper.com.au				
BOQ Equipment Finance Limited	www.boq.com.au	Plenti RE Limited	www.plenti.com.au				
Capital Finance Australia Limited	www.capitalfinance.com.au	Prospa Advance Pty Ltd	www.prospa.com.au				

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Earlypay Equipment Finance Pty Ltd Earlypay Equipment Group Pty Ltd	www.earlypay.com.au	Quest Finance Australia P	tyltd k	nttps://quest.finance		
Earlypay Cashflow Finance Pty Ltd	www.eartypay.com.au	Quest Finance Australia P	ty Ltu <u>I</u>	ittps://quest.imance		
Lartypay Gasintow i mande i ty Ltd						
Commonwealth Bank of Australia Ltd	www.commbank.com.au	Resimac Asset Finance Pt	y Ltd	www.resimacassetfinance.com.au		
Dynamoney Limited	www.dynamoney.com	RACV Finance Limited		www.racv.com.au		
Equity-One Mortgage Fund Ltd	www.equity-one.com	Scottish Pacific Business Finance Pty Ltd		www.scotpac.com		
Firstmac Asset Funding Pty Ltd/Firstmac Limited	www.firstmac.com.au Scottish Pacific (BFS) Pty Ltd trading as ScotPac		_td \	www.scotpac.com		
Fin One Pty Ltd t/as Finance One/ Finance One Commercial Pty Ltd	www.financeone.com.au	Shift Financial Pty Limited t/as Shift Financial		www.shift.com.au		
flexicommercial Pty Ltd	www.flexicommercial.com/au SocietyOne Australia Pty Ltd		td <u>v</u>	www.societyone.com.au		
Gamma Duo Financial Services Pty Ltd	www.gammaduo.com.au	Selfco a division of Auswide Bank Ltd ABN 40 087 652 060		www.selfco.com.au		
Judo Bank Pty Ltd	www.judo.bank	Vestone Capital Pty Limited		nttps://vestonecapital.com/		
Latitude Financial Services Limited	www.latitudefinancial.com.au	Volkswagen Financial Services Australia Pty Ltd		www.vwfs.com.au www.vwfsfleet.com.au		
Liberty Financial Pty Ltd	www.liberty.com.au	Westlawn Finance Limited		www.westlawn.com.au		
Metro Finance Pty Ltd	www.metrofin.com.au	Westpac Banking Corporation		www.westpac.com.au		
Metro CF Pty Ltd	www.metrofin.com.au	WISR Finance Pty Ltd		www.wisr.com.au		
MoneyMe Financial Group Pty Ltd	www.moneyme.com.au					
SCHEDULE 2 - CREDIT REPORTING BODIES (CRB)						
Name Telephone		V	Vebsite / E	mail Address		
Experian (03) 8622 1600		W	www.experian.com.au			
Illion 13 23 33		www.illion		com.au		
Tasmanian Collection Service	(03) 6213 5555	(03) 6213 5555		www.tascol.com.au		
Equifax	1300 921 621	1300 921 621		www.equifax.com.au		

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